

Justice and Innovation Group

6 June 2024, 10:00am-11:30am

Via Zoom

Context

We can see from research coming from the frontline that people in need are frequently turning to open access AI systems to help them answer their questions and find the right support. At the same time, we're seeing huge investment in LegalTech to streamline processes and make law firms more efficient. The session will explore how can we learn from these examples to support our own work and help more people in need.

Agenda

#	Item	Content	Time
1	Welcome and introductions		10:00am
2	The potential of AI	What do we mean when we talk about AI, and how does it apply to some of the tasks and problems presented at the frontline? <ul style="list-style-type: none">• Uwais Iqbal – Founder, Simplexico	10:05am
3	AI and its impact on users	AI is increasingly used by those in need of legal advice, how do we adapt to the benefits this provides and guard against the risks it poses to users? <ul style="list-style-type: none">• Samuel Omolade – Head of Strategy and Research, Legal Services Board	10:30am
4	Using AI to deliver advice	How can we use AI to develop tools that reduce unmet legal needs in marginalised communities? <ul style="list-style-type: none">• Paul Massey – CEO, Tabled• Dr Paul McKeown – Associate Professor and Head of Education, Northumbria Law School	10:40am
5	Using AI to support advice organisations	What are the benefits and challenges of implementing AI efficiency solutions at the frontline? <ul style="list-style-type: none">• Stuart Pearson – Head of Innovation, Citizens Advice Stockport, Oldham, Rochdale and Trafford• Mark Pearce – CEO, Wyser	11:00am
6	Meeting Close		11:25am